

Attention: Legal Requestor

This communication is to inform you of a new partnership **Radiology Associates of Venice, Englewood and Sarasota** has forged with Clearpath, the leading national platform for records and diagnostic image fulfillment.

You have been identified as a consistent requestor. Given our long-term experience working with you, we are committed to helping alleviate the challenges we collectively face daily. To reduce our collective challenges around mailing hard copies of discs: shipping costs and delays, status, and invoicing/payment we have selected a partnership with Clearpath to digitize the release of diagnostic imaging (X-Rays, CTs, MRIs and more).

The purpose of this outreach is to inform you that all requests for records and images for our facilities must go directly through Clearpath's platform effective November 1st, 2023.

Platform Process:

- You will setup 1 requestor account for your organization with Clearpath (instructions below), you can add additional users to your account
- As part of the setup your facility will be required to setup payment (ACH or Credit Card)
- Your organization will initiate all requests at www.myclarpath.com
- Your facility will have real-time visibility into status, invoicing, and payment
- All status is accessible through the Clearpath portal. No additional follow-up should be necessary via phone or email.

Benefits Accrued to Radiology Associates of Venice, Englewood and Sarasota and Legal Requestors:

- Reduce labor costs
- Reduce shipping costs and delays
- Reduce fulfillment and delivery time
- Receive all records and images digitally
- Real-time visibility into status, invoicing, and payment
- Avoid challenges with broken discs and encryption
- Environmentally friendly
- Eliminate driving, physical pickup and delivery

What you need to know:

- Security: Clearpath has been vetted and meets HIPAA, SOC2-TYPE 2, ISO 27001, HITRUST standards
- Turn-around-time: Reduces delivery of films and records down to a few days
- Program Effective Date: All requests must be directed to Clearpath effective **November 1st, 2023**

Next steps:

1. Contact Clearpath to setup your facility login: support@myclearpath.com, will answer any questions about Clearpath and the overall record/film request fulfillment process. Training documentation will become accessible once you are provided a login
2. For all other questions and support please contact: info@myclearpath.com

Thank you and best regards,

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INCLUDES ALL AFFILIATED SITES OF Radiology Associates of Venice, Englewood and Sarasota