



Have a Service Animal?

We have implemented this Service Animal Questions and Answers to provide guidance on what you can expect when bringing your service animal into our offices. **Please note that we do not allow pets or emotional support animals in our facility.**

Commonly asked Questions:

What is a Service Animal?

- Under the Americans with Disabilities Act (ADA) and Florida Statute 413.08, a service animal is defined as a dog (and in some cases a miniature horse) that has been specifically trained to do work or perform tasks for an individual with a disability.

Can I bring my emotional support animal or pet into the office?

- **NO.** Emotional support animals are not considered service animals under the ADA. An emotional support animal is an animal that comforts a person with their presence but has not been specifically trained to perform a task related to a person's disability Fla. Stat. § 760.27(1)(a). In the state of Florida, it is against the law to fraudulently represent an animal as a service animal. Emotional support animals are only protected under the Federal Law of Fair Housing Act (FHA).

What can I expect when bringing my service animal with me?

- When you enter our facility, we encourage you to let our staff know that you have a service animal with you. Staff may ask you whether the dog is required because of a disability and what task the dog has been trained to perform.

What are my responsibilities when I bring my service animal with me? (Fla. Stat. § 413.08(3)(a)–(f))

- Service animals must always be under your control and kept on a leash, harness or tether. You are responsible for ensuring that they are well-behaved and that they are cleaned up after for the time of your visit.
- We welcome service animals, but you are responsible for their care. Please bring any required food or water for your service animal, along with plastic bags or other needed items for cleaning up waste.
- If you are unable or unwilling to control or clean up your service animal, you may be asked to remove them from the facility.

Can someone take care of my animal during my treatment?

- RAVE cannot assume responsibility for the care of your service animal during your visit. If you are undergoing an exam and are not able to care for your service animal during that time, please make the necessary arrangements with a friend or family member for their care

Thank you,

Radiology Associates of Venice and Englewood